

**Customer Contact Services Limited**  
**Abridged Unaudited Financial Statements**  
**for the financial year ended 30 April 2025**

**Customer Contact Services Limited**  
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**Customer Contact Services Limited**  
**STATEMENT OF FINANCIAL POSITION**  
as at 30 April 2025

	2025 €	2024 €
Fixed Assets	<u>982</u>	<u>1,401</u>
Current assets	28,436	29,202
Creditors: amounts falling due within one year	<u>(1,267)</u>	<u>(4,934)</u>
<b>Net Current Assets</b>	<u>27,169</u>	<u>24,268</u>
<b>Total Assets less Current Liabilities</b>	28,151	25,669
Accruals and deferred income	<u>(1,650)</u>	<u>(2,615)</u>
<b>Net Assets</b>	<u>26,501</u>	<u>23,054</u>
<b>Capital and Reserves</b>	<u>26,501</u>	<u>23,054</u>

The financial statements have been prepared in accordance with the micro-companies' regime and FRS 105 "The Financial Reporting Standard applicable to the Micro-Entities Regime".

We as Directors of Customer Contact Services Limited, state that -

(a) the company is availing itself of the exemption provided for by Chapter 15 of Part 6 of the Companies Act 2014,

(b) the company is availing itself of the exemption on the grounds that the conditions specified in section 358 are satisfied,

(c) the shareholders of the company have not served a notice on the company under section 334(1) in accordance with section 334(2),

(d) we acknowledge the company's obligations under the Companies Act 2014, to keep adequate accounting records and prepare financial statements which give a true and fair view of the assets, liabilities and financial position of the company at the end of its financial year and of its profit or loss for such a financial year and to otherwise comply with the provisions of the Companies Act 2014 relating to financial statements so far as they are applicable to the company,

(e) the company has relied on the specified exemption contained in section 352 Companies Act 2014 (as a micro company). The company has done so on the grounds that the company is entitled to the benefit of that exemption as a small company and the abridged financial statements have been properly prepared in accordance with section 353 Companies Act 2014 and the micro companies' regime.

Approved by the Directors and authorised for issue on 5/12/2025 and signed on its behalf by:

Donal Daly  
Donal Daly  
Director

Teresa Daly  
Teresa Daly  
Director

# Customer Contact Services Limited

## NOTES TO THE ABRIDGED FINANCIAL STATEMENTS

for the financial year ended 30 April 2025

### 1. General Information

Customer Contact Services Limited is a company limited by shares incorporated in the Republic of Ireland. 170 Monread Heights, Naas, Co. Kildare is the registered office, which is also the principal place of business of the company. The nature of the company's operations and its principal activities are set out in the Directors' Report. The financial statements have been presented in Euro (€) which is also the functional currency of the company.

### 2. Summary of Significant Accounting Policies

The following accounting policies have been applied consistently in dealing with items which are considered material in relation to the company's financial statements.

#### Basis of preparation

The financial statements have been prepared on the going concern basis and in accordance with the historical cost convention. The financial reporting framework that has been applied in their preparation is the Companies Act 2014 and FRS 105 "The Financial Reporting Standard applicable to the Micro-Entities Regime" issued by the Financial Reporting Council.

The company qualifies as a micro company as defined by section 280D of the Companies Act 2014 in respect of the financial year and has applied the rules of the 'Micro Companies Regime' in accordance with section 280E of the Companies Act 2014 and FRS 105.

#### Turnover

Turnover comprises the invoice value of services, exclusive of value added tax, supplied by the company during the year.

#### Intangible assets

##### Franchise

Franchise is valued at cost less accumulated amortisation. Amortisation is calculated to write off the cost in equal instalments over its estimated useful life of 5 years.

#### Tangible assets and depreciation

Tangible assets are stated at cost or at valuation, less accumulated depreciation. The charge to depreciation is calculated to write off the original cost or valuation of tangible assets, less their estimated residual value, over their expected useful lives as follows:

Fixtures, fittings and equipment	- 12.5% Straight line
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The carrying values of tangible fixed assets are reviewed annually for impairment in periods if events or changes in circumstances indicate the carrying value may not be recoverable.

#### Trade and other debtors

Trade and other debtors are stated at cost.

#### Trade and other creditors

Trade and other creditors are stated at cost.

#### Taxation

Current tax represents the amount expected to be paid or recovered in respect of taxable profits for the financial year and is calculated using the tax rates and laws that have been enacted or substantially enacted at the Statement of Financial Position date.

#### Foreign currencies

Monetary assets and liabilities denominated in foreign currencies are translated at the rates of exchange ruling at the balance sheet date. Transactions, during the year, which are denominated in foreign currencies are translated at the rates of exchange ruling at the date of the transaction. The resulting exchange differences are dealt with in the profit and loss account.

#### Share capital of the company

##### Ordinary share capital

The ordinary share capital of the company is presented as equity.

**Customer Contact Services Limited**  
**NOTES TO THE ABRIDGED FINANCIAL STATEMENTS**

continued

for the financial year ended 30 April 2025

<b>3. Appropriation of Income Statement</b>	<b>2025</b>	<b>2024</b>
	€	€
Loss brought forward	(7,046)	(17,729)
Profit/(Loss) for the financial year	<u>3,447</u>	<u>10,683</u>
<b>Loss carried forward</b>	<b><u><u>(3,599)</u></u></b>	<b><u><u>(7,046)</u></u></b>

**4. Post-Balance Sheet Events**

There have been no significant events affecting the company since the financial year end.

**5. Approval of financial statements**

The financial statements were approved and authorised for issue by the board of directors on

5 / 12 / 2025